

SIGNATURE™ REELS Multi-Purpose Transfer

Models: 2120-XXX

See page 3 for Hose Reel Model Numbers and Technical Data



Thoroughly read and understand this manual before installing, operating or servicing this equipment.

OPERATION, INSTALLATION, MAINTENANCE AND REPAIR GUIDE

General Safety

Thoroughly read and understand this manual before installing, operating or servicing this equipment.



A IMPORTANT

Because this Hose Reel can be incorporated into a pressurized systems, the following safety precautions should be observed.

Check equipment regularly and repair or replace worn and damaged parts.

Never alter or modify any parts of this hose reel, doing so may cause damage to hose reel and/or personal injury.

Under no circumstances should the dispensing valve be aimed at any person at any time. Personal injury may result.

Release pressures built up in the system before any service or repair is begun. See the pressure relief procedure below.

Do not operate bare air/water or lube reels above 3000 psi (206.9 bar). Do not operate bare grease reel above 5000 psi (620.6 bar).

NOTE: If reel is equipped with hose, reel maximum pressure will be determined by the lowest working pressure rating of the hose, bare reel, or dispense valve.

Always read and follow the fluid manufacturer's recommendations regarding the use of protective eyewear, clothing and respirators.



A

WARNING

Pressure Relief Procedure:

Follow this procedure before maintaining and/or repairing your Premium Hose Reel and/or any part of system.

- 1) Disconnect the air to the pump.
- 2) Point dispensing valve away from yourself and others.
- 3) Open dispensing valve until pressure is relieved.



Λ

CAUTION

USE EXTREME CARE WHEN HANDLING THE POWER SPRING!

The spring is ALWAYS under great tension and could be propelled from the case with enough force to cause serious bodily injury.



A

WARNING

Be sure the mounting surface is strong enough to support the reels, the weight of the fluids and the stress caused

by hard pulls on the service hoses. See page 3 for dry weights of the hose reel assemblies.



A

WARNING

The MAXIMUM WORKING PRESSURE of a hose reel is

determined by the lowest rated component in the assembly. The hose reel Technical Data chart on page 3 give the maximum working pressure of bare reels and reels assembled at the factory with hose. The maximum working pressure of a hose reel is indicated on the hose reel identification plate located near the base of the reel.

If adding a service hose and dispensing valve to a bare reel, *BE SURE* you know the maximum working pressure of *ALL* components!





WARNING

DANGER: Not for use with fluids that have a flash point below 100°F (38°C). Examples: gasoline, alcohol. Sparking could

result in an explosion which could result in death.

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TECHNICAL DATA

Maximum Fluid Working Pressure: Low Pressure Reels (bare)	Hose Working Pressure Ratings: Air/Water Hose
Material Inlet: Low & Med. Pressure Reels	Med. Pressure
High Pressure Reels	High Pressure
Low & Med. Pressure Reels	Shipping Weight Bare Reels: Std. Frame (35 ft hose or less)
Wetted Parts: General Lube	Lrg. Frame (40 ft & above)

MODEL NUMBERS

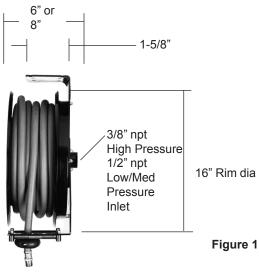
NOTE (1): Inlet hoses are NOT included with Signature Series Open Hose Reels. Be sure to order inlet hoses separately.

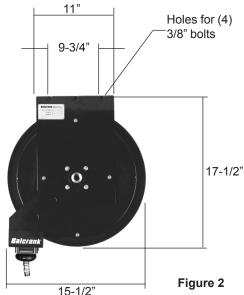
Type of	Model	Hose	Ma	ximum	Outlet		Inlet		are
Service	No.	Size	W	orking	Hose	H	lose ⁽¹⁾	R	Reel
			Pr	essure					
Low Pressure	2120-014	30' x 3/8"	3	00 psi	8134-030	8 (141-002	21	20-016
Air, Water	2120-005	40' x 3/8"	3	00 psi	8134-040	8 (141-002	21	20-017
(Outlet Fitting 1/4" nptm)	2110-015	50' x 3/8"		00 psi	8134-050) 8	141-002	21	20-017
Med. Pressure	2120-008	30' x 3/8"	30	000 psi	8233-030) 8:	249-002	21	20-016
Oil, ATF	2120-009	40' x 3/8"	30	000 psi	8233-040) 8	249-002	21	20-017
Antifreeze	2120-010	50' x 3/8"	30	000 psi	8233-050) 8	249-002	21	20-017
	2120-011	30' x 1/2"	30	000 psi	8241-030) 8	249-002	21	20-016
(Outlet Fitting 1/2" nptm)	2120-012	40' x 1/2"	30	000 psi	8241-040) 8	249-002	21	20-017
	2120-013	50' x 12"	30	000 psi	8241-050) 8:	249-002	21	20-017
High Pressure	2120-001	30' x 1/4"	50	000 psi	8321-030) 8	332-002	21	20-018
Grease	2120-002	40' x 1/4"	50	000 psi	8321-040) 8	332-002	21	20-019
	2120-006	50' x 1/4"	50	000 psi	8321-050) 8	332-002	21	20-019
(Outlet Fitting 1/4" nptm)	2120-003	30' x 3/8"	40	000 psi	8331-030) 8	332-002	21	20-018
	2120-004	40' x 3/8"	40	000 psi	8331-040) 8	332-002	21	20-019
	2120-007	50" x 3/8"	40	000 psi	8331-050) 8	332-002	21	20-019
Bare Reels	New Model	Hana Ca	nacity	Bare Ree	Throc	d Size	Poo	l Dimen	oiono
Inlet Fittings	New Model	Hose Ca							
L.P 1/2" npt		Lgth.	Dia	W.P. (psi	_	Outlet	L.	W.	H.
M.P 1/2" npt H.P 3/8" npt	2120-016	35'	1/2"	3000 psi	1/2"	1/2"	16"	6"	17.5"
Outlet Fittings	2120-017	50'	1/2"	3000 psi	1/2"	1/2"	16"	8"	17.5"
L.P 1/2" npt M.P 1/2" npt	2120-018	35'	3/8"	5000 psi	3/8"	1/4"	16"	6"	17.5"
H.P 1/4" npt	2120-019	50'	3/8"	5000 psi	3/8"	1/4"	16"	8"	17.5"

PRODUCT DESCRIPTION

The Signature™ Series hose reel is designed to provide efficient delivery of air, water, oil, or grease through various hose lengths, at an economical price. The inlet (shaft) and outlet (swivel) are threaded. The roller outlet arm can be adjusted to any one of five positions, which allows floor, table, wall or ceiling mounting (when mounting directly to I-beam, clamping kit no. 2230-017 is available for ease of assembly.)

DIMENSIONS & MOUNTING DIAGRAM





NOTE: Model 2120-015 with 50ft. air/water hose is shown. 30 ft. reels are 6" wide, all others are 8" wide. Additional bolt holes are provided in the base to fit the 3" x 4" bolting pattern used on previous versions a Signature™ Series hose reels.

INSTALLATION

Tank/Wall Mounting:

The hose reel is shipped ready to use; the power spring tension has been adjusted for table/wall mounting unless ordered without hose. If a bare reel has been ordered see installation of hose instructions and power spring adjustment on following steps.

- Select the mounting location. Be sure the mounting structure is secure and will not tip when reel is in operation. Tables should be bolted to floor and wall should be part of building structure.
- 2. Locate the mounting holes for drilling, using measurements on previous page.
- 3. Adjust the outlet arm position as required by loosening and removing the four 10-32 locknuts (43). Once arm is positioned correctly retighten to 80 to 90 inch pounds.
- 4. Fasten the base using bolts of a sufficient strength to prevent the reel from "shearing bolts" during operation when hose is pulled.
- 5. Connect supply line to the inlet of hose reel.
- 6. If you are installing a hose onto a Bare Reel, connect the service hose to the swivel union (2). Then wrap the hose loosely around the spool. Extend the hose fully and engage the stop pawl. Wrap one to two loops around the spool, then retract the hose again.

NOTE: Check the power spring tension; the hose must pull out fully and retract fully. Wrap *ONE* more loop onto spool, extend the hose, and latch it. Do this as many times as necessary until the power spring has the desired tension.

Install the hose stop and dispensing valve.
 Position the hose stop so the hose extends far
 enough for all operators to reach it. CAUTION:
 Always Fully Extend hose before pressurizing or
 damage may occur to side panels.



WARNING

Be sure the mounting surface is strong enough to support the reels, the weight of the fluids and the stress caused

by hard pulls on the service hoses. See page 3 for dry weights of the hose reel assemblies.

Ceiling Mounting:

The power spring tension will need to be adjusted for the ceiling height of the building. If a bare reel has been ordered see installation of hose instructions and power spring adjustment on the following steps.

- Select the mounting location. If the ceiling is very high, suspend a suitable support structure for the reels, so the hoses will be long enough to reach service area.
- Locate the mounting holes for drilling, using measurements on previous page. If mounting directly to H-Beam use mounting kit 2230-017 (no drilling required).
- 3. Adjust the outlet arm position as required by loosening and removing the four 10-32 locknuts (43). Once arm is positioned correctly retighten to 80 to 90 inch pounds.
- 4. Fasten the base using bolts of a sufficient strength to prevent the reel from "shearing bolts" during operation when hose is pulled.
- 5. Connect supply line to the inlet of hose reel.
- Hose reels shipped with hoses come from the factory with the tension preset for a typical table/wall installation. For a ceiling installation you will need to adjust for more or less tension, by removing or adding one to two wraps of hose from spool.
- If your are installing a hose onto a Bare Reel, connect the service hose to the swivel union (2). Then wrap the hose loosely around the spool. Extend the hose fully and engage the stop pawl.
- 8. Wrap one to two loops around the spool, then retract the hose again.

NOTE: Check the power spring tension; the hose must pull out fully and retract fully. Wrap ONE more loop onto spool, extend the hose, and latch it Do this as many times as necessary until the power spring has the desired tension.

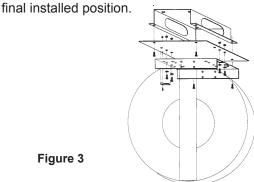
9. Install the hose stop and dispensing valve. Position the hose stop so the hose extends far enough for all operators to reach it.

CAUTION: Always Fully Extend hose before pressurizing or damage may occur to side panels.

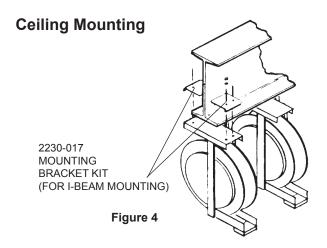
CAUTION: Do Not put so many loops onto the reel that the power spring winds tightly before the hose is fully extended. A power spring that has been wound too tight stops rotating before the hose is fully extended. This condition will wear the hose and power spring prematurely. To decrease tension, remove one to two loops of hose from the reel.

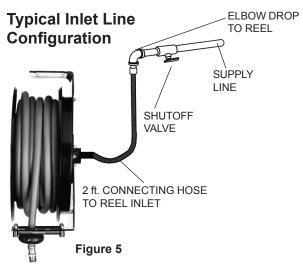
Model 2230-014 Hose Reel Mounting Plate

- 1. Bolt the hose reel mounting plate onto the mounting channel.
- 2. Install rear bolts loosely on the mounting plate.
- 3. Slide the slotted side of the hose reel base into position and hold with the integrated swing clamp which is part of the adapter plate.
- 4. This leaves both hands free to install and tighten the nuts and bolts which secure the hose reel in



TYPICAL INSTALLATIONS





MAINTENANCE

Replacing Service Hose:

 Be sure the pressure supply has been relieved. Follow the pressure relieve procedures below.





WARNING

Pressure Relief Procedure:

Follow this procedure before maintaining and/or repairing your Premium Hose Reel and/or any part of system.

- 1) Disconnect the air to the pump.
- 2) Point dispensing valve away from yourself and others.
- Ópen dispensing valve until pressure is relieved.
- 2. Pull hose on reel down just enough to allow stop pawl to engage ratchet. This will lock reel into position.
- 3. Remove the dispensing valve and hose stop.

WARNING: Wear Heavy Leather Gloves when replacing service hose and/or replacing power spring to protect your hands from injury.

- 4. Wearing *Heavy Leather Gloves*, firmly grab the outside edge of the spool with both hands. Let the spool rotate slowly through your hands until the spool stops. When the spool stops the spring tension will be released. The hose can now be unwrapped and removed from the reel.
- 5 From open side of reel begin to wrap new hose around spool in a clockwise direction.
- 6. Pull hose out through roller outlet and reassemble hose bumper stop and dispensing Control Handle.
- 7. Position the bumper stop so that the hose will extend enough so that all operators can reach it.

Replacing Seals in Swivel:

- Be sure the system pressure has been relieved. Follow the pressure relieve procedures below.
- 2. Disconnect inlet hose. Remove the reel to work bench and clamp reel base securely.
- 3. Extend the hose fully and latch the reel. Unscrew service hose from swivel union (2). Remove the retaining ring (6) and swivel elbow (2).
- 4. Remove the worn o-rings (4) and backups (3). Clean the swivel shaft and inspect for wear or damage. Grease the new o-rings and swivel shaft. Install the new o-rings and backups, refer to figure 6 below for pictorial illustration for assembling o-rings and backups.

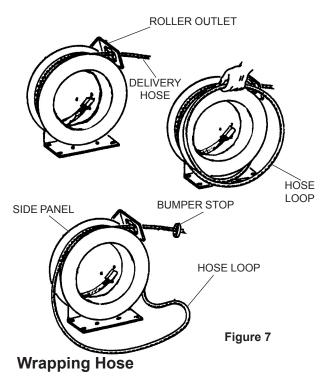
O-RINGS

Backups
(2 EA.)



Backups

(2 EA.)



MAINTENANCE

Replacing Power Spring:

- 1. Be sure the system pressure has been relieved. Follow the pressure relieve procedures.
- 2. Disconnect inlet hose. Remove the reel to work bench and clamp reel base securely.





WARNING

Pressure Relief Procedure:

Follow this procedure before maintaining and/or repairing your Premium Hose Reel and/or any part of system.

- 1) Disconnect the air to the pump.
- Point dispensing valve away from yourself and others.
- Open dispensing valve until pressure is relieved.
- Retract the hose and remove necessary wraps until all power spring tension has been removed.
- 4. Remove lock nut (44) from shaft (5).
- 5. Pull out side panels and shaft assembly from base collar (27).
- 6. Remove reel from clap and lay it on a flat work surface so the base plate (25) of the reel is on the bottom.
- 7. Remove nuts (13) and then remove spring case assembly (20 & 23) with both screws (35 & 36) and spacers (45 & 46) still attached.
- Be sure case is laying flat on the work surface.
 Then using extreme caution, remove both safety
 cotter pins from sides of case and lift up on
 the spring case cover (20) to expose the power
 spring.
- 9. Carefully Inspect the Power Spring; If either end of the power spring is worn or damaged and will not engage the ratchet properly replace the power spring.

WARNING: USE EXTREME CAUTION WHEN HANDLING THE POWER SPRING! The spring is ALWAYS under great tension and could be propelled from the case with enough force to cause SERIOUS bodily injury. To reduce the risk of serious bodily injury, use extreme caution when removing the top cover (20). Be sure the spring case is lying flat, and then carefully lift up the cover to expose the power spring.

If the power spring has become uncoiled inside the spring case, the "keeper" has failed. It is strongly advised that you replace the complete spring case assembly. The "keeper" is a metal band that is placed around the power spring to keep it from uncoiling when removed from the case. If you attempt to remove the power spring when this condition has occurred the spring will uncoil quickly and can cause serious bodily injury.

10. Removing the power spring; use locking type pliers to compress and hold several rows of the power spring together, then lift out the power spring slowly and place two hose clamp style clamps around the power spring and keeper before disposing of power spring.

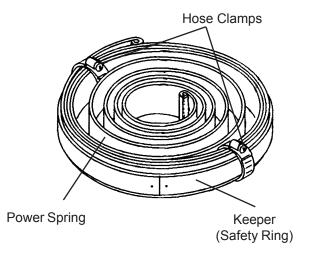


Figure 8 Keeper & Safety Clamps

- 11. Apply a light coat of grease inside the spring case and cover. Install new power spring.
- 12. Install the new power spring, making sure that it is laid into the spring case *Clockwise* and that the outside end loop is around spring case bolt (35) and spacer (46).
- 13. Replace spring case cover (20) and insert cotter pins through sides of spring case (23) and cover. Tighten case and cover to reel base (25) and insert side panel and shaft assembly into base collar (27).
- 14. Tighten 1-1/8" 18 nut (44) onto shaft, inspect complete reel for proper function and adjust power spring as needed by adding one to two loops of hose at a time to increase power spring tension.

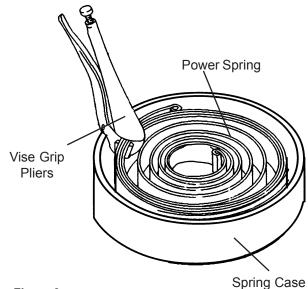
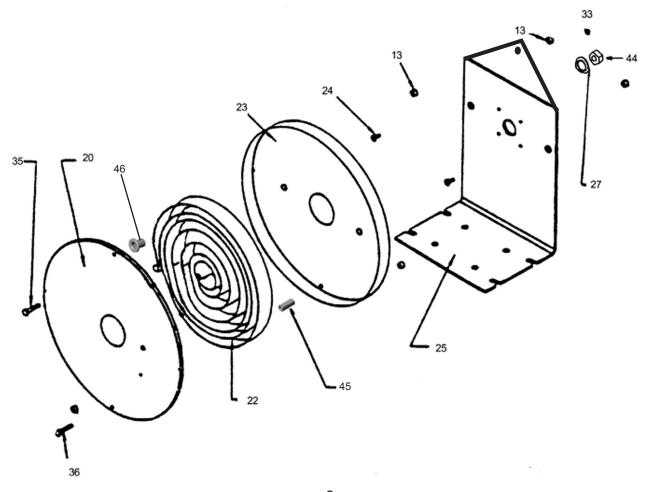


Figure 9 Power Spring Removal Using Locking Pliers



MAINTENANCE

Stop Pawl Replacement:

- Be sure the system pressure has been relieved.
 Follow the pressure relieve procedures on this page.
- 2. Disconnect inlet hose. Remove the reel to work bench and clamp reel base securely.
- 3. Retract the hose and remove necessary wraps until all power spring tension has been removed.
- 4. Remove lock nut (44) from shaft (5).
- 5. Pull out side panels and shaft assembly from base collar (27).
- 6. Stop pawl assembly item's 12, 14, 15, 17, 20, 21 and 32 is now exposed for inspection and replacement of parts as needed.

Parts of this reel. Doing so may cause damage to reel and/or personal injury. Always use genuine Balcrank replacement parts.

- 7. Once repaired, replace side panels and shaft assembly into base collar (27).
- 8. Tighten lock nut (44) onto shaft, inspect complete reel for proper function and adjust power spring as needed by adding one to two loops of hose at a time to increase power spring tension.



Follow this procedure before maintaining and/or repairing your Premium Hose Reel and/or any part of system.

- 1) Disconnect the air to the pump.
- 2) Point dispensing valve away from
- yourself and others.
 3) Open dispensing valve until pressure is relieved.

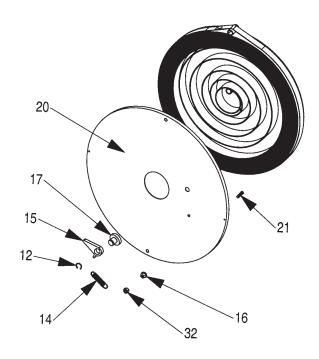
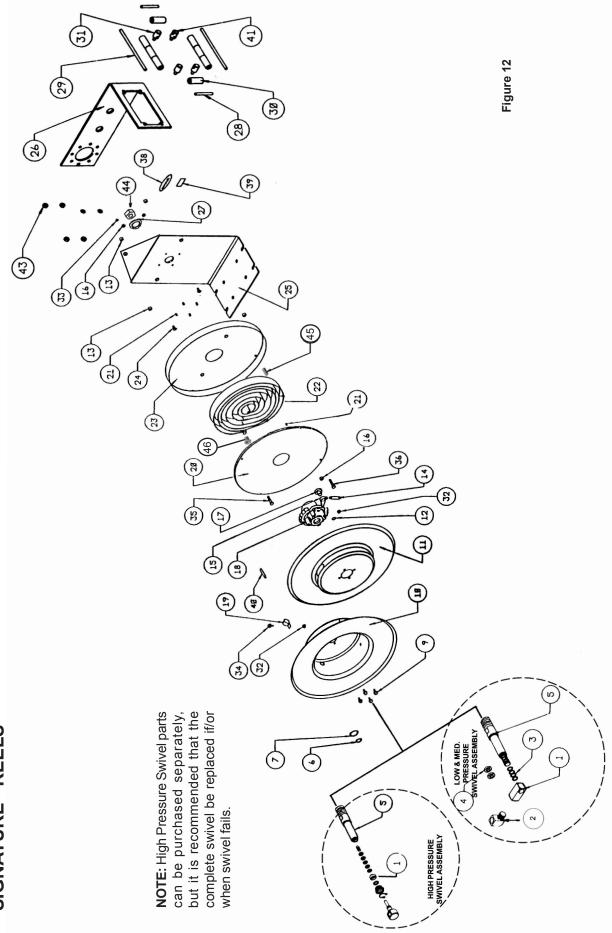


Figure 11

TROUBLESHOOTING GUIDE

Trouble	Probable Cause	Remedy
No spring tension	Power spring broken (item 22)	Replace power spring (see page 7)
Low or high tension	Lost wraps or too many wraps of	Add or take off wraps of hose
on hose	hose on reel	by pulling hose on reel down
		just enough to allow stop pawl to
		engage ratchet. Now wraps can be
		added or taken off as illustrated on
		page 6 figure 7
Hose will not retract	Stop pawl lock-up	CAUTION: Following the directions on
		page 6 paragraph 4, release the tension
		on the stop pawl by hand for one or two
		revolutions
Stop pawl will not engage	Spring broken or unhooked	Replace or repair (item 14)
Swivel leaking	Worn o-rings or block	Replace o-rings (item 4 & 3) and block
		(item 1)



PARTS LISTING SIGNATURE " REELS

Chart "A"	Applicable Hose	9/16" O.D.	11/16" O.D.	.0.D.
Char	Hose Clip #	828150	828151	828152

Chart "B"	Serial #	1007523 & Below	1007524 & Above	
Cha	Cover#	824952	827536	

	Serial #	1007323 & Below	1007323 & Above	1007324 & Below	1007324 & Above
Chart "C"	Outlet Arm#	824408	827297	824409	827298
3	Bare Reel	2120-016/2120-018	2120-016/2120-018	2120-017/2120-019	2120-017/2120-019

Quality Checklist

Bill of Material checked for current content.

| certify that this product meets or exceeds Balcihigh quality standards.

Revision Log:

Rev. I - added troubleshooting table. Rev. J - added item 45 & 46. 831729 Spacer with Shoulder (after 1/04) 1

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	D	Parts Li	Listing for Signature (BARE) Reels	370 0070	910-0212	2120-018	810-0212		arts Li (Parts Listing for Signature (BARE) Reels	I	910-0212	710-0212	810-0212	610-0212
	ITEM	PART	DESCRIPTION	ΩTY	$\overline{}$	-	\dashv	ITEM	/ PART (1)	DESCRIPTION QTY	≥	, 	_	, 	<u>. </u>
	_	824451	Swivel (Low& Med. Pressure)		×	×		22	826728	Power Spring 1		×			
	_	809396	Swivel (High Pressure)	_		*	* *	22	808966	Power Spring 1			×	×	×
	2	3270-051	Brass Elbow	<u></u>	×	×		23	824459	Spring Case		×	×	×	×
	3	824470	Back-Up Rings	4	×	×		24	822488	1/4"-20 Screw 2		×	×	×	×
	4	807339	O-Ring	2	×	×		25	824455	Mounting Base		×	×	×	×
	5	824450	Shaft (Brass)	_	^ ×	×		56	Chart C	Outlet Arm		×	×	×	×
	5	826397	Shaft (Steel)	_		×	×	27	828199	1-1/8" Washer		×	×	×	×
	9	824473	Retaining Ring	<u></u>	×	×	×	28	824972	Roller-Pin Short 2		×	×	×	×
. Below	7	824474	Retaining Ring	_	×	×	×	59	826191	Roller-Pin Long 2		×	×	×	×
Above			NOT IN USE					30	824956	Rollers / Nylon x	Ţ	9	- ∞	9	ω
Below	6	824480	1/4"-20 Screw	4	×	× ×	×	31	831252	Roller Support		×	×	×	×
,]	10	824961	Side Panel - Deep	_	$\hat{}$	×	×	32	824478	10-32 Nylok Nut		×	×	×	×
	1	824462	Side Panel - Shallow	<u></u>	×	×	×	33	824479	Set Screw		×	×	×	×
			Side Panel - Shallow	_	×	×		8	820793	10-32 Screw 1		×	×	×	×
	12	824472	Retaining Ring	<u></u>	×	×	×	35	805989	1/4"-20 x 1-1/2" Bolt		×	×	×	×
15	13	813561	1/4"-20 Nylok Nut	4	×	×	×	36	808300	1/4"-20 x 1-3/4" Bolt		×	×	×	×
alcialiky	41	824483	Spring "Stop Pawl Assy"	_	×	×	×	37	824974	Spacer (Spring Case) _(prior to 1/04) 2		×	×	×	×
	15	824453	Pawl	<u></u>	×	×	×	38	821373	Decal (Balcrank)		×	×	×	×
	16	824477	10-32 Flanged Nut	2	×	×	×	39	826983	Serial No. Tag		×	×	×	×
	17	824454	Pawl Arbor	<u></u>	×	×	×	40	817342	Hose Guard		×	×	×	×
	18	824460	Ratchet	_	×	×	×	4	831252	Roller Support 2		×	×	×	×
	19	Chart A	Hose Clip	_	×	×	×			NOT IN USE 4		×	×	×	×
	20	Chart B	Spring Cover	_	×	×	×	43	813561	1/4"-20 Nut	_	×	×	×	×
	21	824476	10-32 Stud	2		×	×	4	828198	1-1/8" - 18 Nut		×	×	×	×
								45	831730	Spacer (Spring Case) _(after 1/04)		×	×	×	×
												-	-		-

WARRANTY

All Balcrank® equipment sold by authorized Balcrank® distributors is warranted to their original customer to be free from defects in materials and workmanship for a period of one year from the date the equipment was sold to the original customer. Select equipment carries extended warranty terms as individually noted within the Balcrank® Lubrication Equipment & Accessories User Price List. Any Balcrank® equipment carrying an extended warranty will be warranted for the period indicated; those items carrying a "lifetime" warranty are warranted for a period of thirty years. All Balcrank® equipment determined by Balcrank® to have defective materials or workmanship within the one year warranty period will be repaired or replaced. For equipment carrying extended warranties Balcrank®will repair or replace the product including parts and labor for the first full year and will provide parts only for the remaining period of the specified warranty.

This warranty only covers equipment installed and operated according to applicable Balcrank® Service Bulletins and Installation Instructions. Any equipment claimed to be defective must be returned, freight prepaid, to an Authorized Balcrank® Service Center. If the part(s) or equipment is found to be defective, it will be repaired or replaced, and returned freight prepaid from the Authorized Service Center. If the claimed part(s) or equipment is found not to be defective, the Authorized Balcrank® Service Center will, upon written authorization being received from the original customer, repair them for a reasonable charge to the customer which will include all applicable parts, labor, and return transportation costs. Any equipment returned to Balcrank® must have the Warranty Service Claim number (WSC#) clearly marked on the outside of the carton. Balcrank's sole responsibility is for defects in material and workmanship, and Buyer's sole and exclusive remedy hereunder, shall be limited to repair or replacement of the defective part or equipment.

This warranty does not cover, nor shall Balcrank® be liable for repair or replacement of parts or equipment resulting from general wear and tear through use, or damage or failure caused by improper installation, abuse, misapplication, abrasion, corrosion, insufficient or improper maintenance, negligence, accident, alteration, or substitution of non-Balcrank component parts. Furthermore the Balcrank® Warranty for Lubrication Equipment and Accessories does not cover the following specific conditions:

- Failure or damage to equipment that is caused by dirt or debris in air and fluid lines. This includes, but is not limited to clogged inlet filters, strainers, or regulators; fluid meters; control handles; fluid tips; and valves.
- Failure of normal wear parts including but not limited to: "o"-rings, packings, seals and valves unless originally improperly installed by the factory.
- Products placed in applications for which their use was not intended. Examples include but are not limited to: A lubricant pump being used to pump solvents, or placing a piece of equipment intended strictly for indoor use in an outdoor application.
- Damage to equipment resulting from operation above and beyond Balcrank's recommendations.
- Leaks at air and fluid fittings and connections.
- Damage caused by thermal expansion when adequate pressure relief was not included in the system.
- Loose suction tubes on pumps.
- Reel spring tension adjustment.

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